

COVID-19 RESOURCES

Prepared by the Office of Senator Art Haywood



Updated April 23, 2020

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This document collects special provisions, service disruptions, and relief programs relating to the COVID-19 outbreak in Pennsylvania, with a special focus on the 4th Senate District. It has been updated by my staff on a daily basis to provide the most accurate and up-to-date information.

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If you would like to be receive an updated version of this document every week, please send an email to Jordan.Brunette@pasenate.com.

My office will continue to operate via phone and e-mail for the duration of the crisis. If you require individual assistance, please call (215) 242-8171 or e-mail senatorhaywood@pasenate.com. Please also visit our self-service page for assistance [here](#).

Sincerely,

A handwritten signature in black ink, appearing to be the letter 'M' with a flourish.

Senator Art Haywood (4th District)
Philadelphia & Montgomery Counties

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**Coronavirus Testing Information
COVID-19 Emergency
PA 4th Senate District**

If you think you should be tested for COVID-19 [from the [City of Philadelphia's COVID-19 testing FAQ](#)]:

- **Start with your regular medical provider or the hospital system where you last received medical care. Call or contact them over the internet so that a medical professional can evaluate whether testing is appropriate for you.**
 - ❖ Penn Medicine: call COVID-19 Hotline at (267) 785-8585 or go to their [website](#).
 - ❖ Jefferson: use [JeffConnect](#) for a virtual doctor's visit and testing referral if indicated or go to their [website](#).
 - ❖ Temple Patient Triage Hotline at (215) 707-6999 or go to their [website](#).
 - ❖ Einstein Hospital (800) 346-7834 or go to their [website](#).
 - ❖ Children's Hospital of Philadelphia (800) 879-2467 or go to their [website](#).
 - ❖ Mercy Health COVID-19 Hotline (833) 247-1258.
 - ❖ Mainline Health Contact Center (866) 225-5654 or go to their [website](#).
 - ❖ PHMC: call (855) 887-9229 or go to their [website](#).
 - ❖ City Health Center patients can call (215) 685-2933.
 - ❖ Many Federally Qualified Health Centers and other clinics offer testing. Call before going to the clinic.

If you cannot get tested through your medical provider, you can be tested at a public drive-through site:

- Rite Aid, 7401 Ogontz Ave., 19138
 - Hours: Daily from 9 a.m. to 5 p.m.
 - Must be a healthcare worker or a first responder AND displaying symptoms.
 - Before getting tested, you must register at www.riteaid.com. Click the red "COVID-19" banner.
- Center City (undisclosed location) – please call (267) 491-5870 for information. Referral required.
 - 50+ years of age AND displaying symptoms
 - Healthcare workers or first responders AND displaying symptoms
- AFC Urgent Care, 180 W. Girard, 19123 AND 2401 W. Cheltenham Ave, 19095
 - Must be screened via Telecare in advance. Visit [here](#) or [here](#) to book a virtual visit.

Testing is also offered at **12 Federally Qualified Health Centers** in Philadelphia. See [here](#) or below.

Philadelphia Public Testing: General Instructions

- No appointment is needed but expect to wait.
- Bring your driver's license or PHL City ID and insurance card (if you have one). Persons will NOT be turned away due to lack of insurance or documentation, and the test will be done at no cost.
- Sites ONLY perform testing. If you have a worsening cough, shortness of breath, or fever over 101 for more than three days, please seek medical attention from your primary care provider, an urgent care clinic, or a hospital emergency department (call in advance to tell them you have symptoms)
- Wear a surgical mask or a scarf over your nose and mouth.

Montgomery County Public Testing: General Instructions

The testing site is located at Montgomery County Community College. For directions, the closest address is 340 DeKalb Pike, Blue Bell, PA, 19422. An appointment is required. Register under the "County Testing Information" button [here](#), or call (610) 631-3000 starting at 8am. More info is available [here](#) and below.

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Organization	COVID-19 Testing Sites [Updated 4/22/20 at 10am]
<p>Public Testing Sites: City of Philadelphia</p>	<p>Rite Aid. 7401 Ogontz Ave, Philadelphia, PA 19138</p> <ul style="list-style-type: none"> ○ Hours: 9am-5pm. ○ Before getting tested, you must register at www.riteaid.com. Click the red “COVID-19” banner. ○ Testing offered to members of the public with a physician’s referral, seniors 65 and older, and health care workers & first responders who have symptoms. <p>Center City – 50+ or Healthcare Workers, AND Symptomatic</p> <ul style="list-style-type: none"> ○ By appointment only. Call (267) 491-5870. ○ <u>Eligibility Criteria:</u> <ul style="list-style-type: none"> ○ 50+ years of age AND symptomatic ○ Healthcare workers AND symptomatic <p>American Family Care Urgent Care</p> <ul style="list-style-type: none"> ○ Walk-up testing, Monday-Friday ○ To be tested here, you must be screened via TeleCare in advance. Click “Book a Virtual Visit Online” to be seen by an AFC provider on your device from your home. <p><u>Locations</u></p> <ul style="list-style-type: none"> ● 180 W Girard Ave, 19123 – register here. ● 2401 W. Cheltenham Ave, 19095 – register here.
<p>Federally Qualified Health Centers (FQHC)</p>	<p>Family Practice & Counseling Network (FPCN) – 3 sites Phone number for scheduling: (215) 843-9720 Testing begins on April 29, 2020 every Wednesday.</p> <ul style="list-style-type: none"> ● 11th Street Family Health Services 850 N. 11th Street (11th and Parrish) Philadelphia, PA 19123 (215) 769-1100 ● Abbottsford Falls Family Practice & Counseling 4700 Wissahickon Avenue, Building D, Suite 119 Philadelphia, PA, 19144 (215) 843-9720 ● Health Annex 6120 Woodland Avenue, 2nd Floor Philadelphia, PA 19142 (215) 727-4721

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	<p>Spectrum Health Services Phone number for scheduling: (215) 471-2761 Testing begins Friday, April 24, 2020</p> <ul style="list-style-type: none">• 5201 Haverford Avenue Philadelphia, PA, 19139 Monday, Wednesday, Friday, 9:30am – 4:30pm <p>Philadelphia Health Centers Phone number for scheduling: (215) 685-2933. Testing offered by appointment only.</p> <ul style="list-style-type: none">• Health Center 2 1700 S. Broad Street, 2nd Floor Philadelphia, PA 19145• Health Center 3 555 S. 43rd Street Philadelphia, PA 19104• Health Center 4 4400 Haverford Avenue Philadelphia, PA 19104• Health Center 5 1900 N. 20th Street Philadelphia, PA 19121• Health Center 6 301 W. Girard Avenue Philadelphia, PA 19123• Health Center 9 131 E. Cheltenham Avenue Philadelphia, PA 19144• Health Center 10 2230 Cottman Avenue Philadelphia, PA 19149• Strawberry Mansion Health Center 2840 West Dauphin Street Philadelphia, PA 19132
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<p>Public Testing: Montgomery County</p> <p><u>Testing Eligibility Criteria</u></p> <p>Individuals who meet one or more of the following five (5) criteria will be eligible for testing:</p> <ul style="list-style-type: none"> • Persons of any age and with symptoms of sudden illness (such as fever OR cough OR shortness of breath OR loss of smell/taste AND including gastrointestinal symptoms such as nausea OR vomiting OR diarrhea) with or without fever; • First responders (law enforcement, fire, EMS, or dispatcher) AND concern for exposure to a patient with suspected COVID-19 OR symptoms of any sudden illness with or without fever; • Health care workers providing direct patient care AND concern for exposure to a patient with suspected COVID-19 OR symptoms of any sudden illness with or without fever; • Anyone with known or suspected direct contact to someone with COVID-19; • Anyone who has been recommended by their doctor to get tested. 	<p>Montgomery County Community College Parking Lot</p> <ul style="list-style-type: none"> • 340 DeKalb Pike, Blue Bell, PA, 19422 • <i>Only enclosed passenger vehicles and small vans and trucks will be permitted to enter the queue. Large commercial vehicles and motorcycles are prohibited, as are pedestrians.</i> • Hours: 10am-4pm <p>Online registration opens at 8am each day that the test site is open. Testing is performed on the same day you register.</p> <ul style="list-style-type: none"> • Fastest method: Go to www.montcopa.org/COVID-19 and, under the "County Testing Information" button, look for the "Register for a Test" link. • Alternate method: For those without Internet access, call (610) 631-3000 starting at 8:00 AM each day that the test site is open. A staff member can attempt to make an appointment for you. <p>What you will need to bring with you</p> <ul style="list-style-type: none"> ○ A printed or digital copy of your pre-registration form ○ A photo ID ○ Your health insurance card (NOTE: everyone will be tested, regardless of your insurance coverage) ○ Your healthcare facility employee for first responder ID/badge (if applicable) <p>Note: testing not limited to Montgomery County residents.</p>
<p>Penn Medicine [Updated 3/31 at 5pm]</p> <ul style="list-style-type: none"> • For the most recent updates, please go here. • If you have flu and cold symptoms and suspect it may be coronavirus (COVID-19), Penn recommends that you contact your health care provider, who can refer you for testing, though a referral is not required. • Penn Medicine patients can also contact Penn Medicine OnDemand for a virtual visit. To schedule call 215-615-2222. If you are a myPennMedicine user, you can also schedule using the MyPennMedicine app. 	<p>Penn Medicine’s drive-thru testing sites are accessible to anyone who is experiencing coronavirus-like symptoms. You do not need to be a Penn Medicine patient to be tested.</p> <p>Penn Medicine COVID-19 Testing Locations</p> <ul style="list-style-type: none"> • West Philadelphia. 4122 Market Street, Parking Lot, (formerly 4040 Market St) • Radnor. 201 King of Prussia Road, North Parking Lot (across from the Radnor Train Station) <p>Testing Hours</p> <ul style="list-style-type: none"> • 10am-4pm, Monday – Friday

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<ul style="list-style-type: none"> Operator: 215-662-4000. 	<p>No co-pays or deductibles will be charged for testing, and uninsured patients will be able to be tested for free.</p>
<p>Jefferson Health (1.800.533.3669)</p> <ul style="list-style-type: none"> For the most recent updates, please go here. Please note: If you or someone you know is experiencing symptoms of COVID-19, you can use JeffConnect® for a telehealth consult with a Jefferson doctor through your cell phone, tablet, or computer with a webcam. <p>A set of five rules greets those who approach the Center City testing site: place mask over face, remain six feet apart, do not approach providers, follow the waiting-line path and medical staff will direct you when it's your turn.</p>	<p>Jefferson Health's testing sites are accessible only to Jefferson patients with a physician referral. Abington Jefferson requires an appointment. Jefferson patients with a referral can walk or drive-up to the Center City mobile site.</p> <p>Jefferson Health COVID-19 Testing Locations</p> <ul style="list-style-type: none"> Center City. 10th and Sansom, Surface Parking Lot. Abington. 1200 Old York Rd, Abington, PA, 19001. All-Med Urgent Care Bensalem. 2966 Street Road, Bensalem, PA, 19020. <p>Testing Hours</p> <ul style="list-style-type: none"> 8am – 5pm
<p>Einstein Health Network (215.607.6417)</p> <ul style="list-style-type: none"> For the most recent updates, please go here. Please do not go to either testing site without first having a telephone evaluation from your Einstein Physician. At each location, patients will enter through the back of the building to limit exposure to other patients. "Testing Area" signs are posted to help patients find the entrance, and employees are onsite to greet patients as they arrive. 	<p>Einstein Health Network's testing sites are accessible only to Einstein patients with physician referrals. An appointment is required.</p> <p>Einstein Health Network COVID-19 Testing Locations</p> <ul style="list-style-type: none"> Einstein Physicians Mayfair. 7131 Frankford Avenue, 2nd Floor, Philadelphia, PA, 19135. Einstein Physicians Olney. 101 East Olney Avenue, Suite C5, Philadelphia, PA, 19120. <p>Testing Hours</p> <ul style="list-style-type: none"> 8am-4pm, Monday – Friday
<p>Temple Health (1.800.836.7536)</p> <ul style="list-style-type: none"> For the most recent updates, please go here. If you are a Temple patient and you have symptoms including trouble breathing, fever, or cough, and/or have questions about an upcoming Temple Health appointment, call the Temple Patient Triage Hotline at 215-707-6999. 	<p>Updated 3/31:</p> <p>No Temple Health Facilities, including Emergency Departments, are offering routine testing for COVID-19.</p> <p>Please call the Patient Triage Hotline at (215) 707-6999 for assistance.</p>

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<p>Main Line Health (1.866.225.5654)</p> <ul style="list-style-type: none"> • For the most recent updates, please go here. • Testing for COVID-19 is not available at all sites across Main Line Health. If you feel you are at risk for coronavirus, if you have concerns or questions about COVID-19 or are exhibiting respiratory symptoms, please contact your primary care provider. • If you are scheduled to visit a Main Line Health facility for routine appointments or testing and have a fever or flu-like symptoms, please reschedule your appointment or testing. 	<p>Main Line Health’s testing sites are accessible only for Main Line Health patients with physician referrals. Main Line Health is asking all patients who are exhibiting symptoms of COVID-19 or feel at risk for coronavirus to contact your primary care provider, who will provide instructions for testing.</p> <p>Main Line Health COVID-19 Testing Sites</p> <ul style="list-style-type: none"> • Radnor. 240 N Radnor Chester Rd, Wayne PA • Newtown Square. 3855 West Chester Pike, Newtown Square, PA, 19073.
<p>Children’s Hospital of Pennsylvania (215.590.1000)</p> <ul style="list-style-type: none"> • For the most recent updates, go here. <p>To be tested at a CHOP testing site, a patient must be referred by a medical provider or a State or County Department of Health. If you believe you or someone in your family needs testing for coronavirus, please call your doctor.</p> <p>If you have additional questions about testing, call the Greater Philadelphia Coronavirus Helpline at 800-722-7112.</p>	<p>The Children’s Hospital of Pennsylvania’s COVID-19 testing sites are only accessible upon referral from a CHOP medical provider.</p> <p>CHOP COVID-19 Testing Sites</p> <ul style="list-style-type: none"> • Karabots Pediatric Care Center. 4865 Market St, Philadelphia, PA, 19139. • Bucks County Specialty Care & Surgery Center. 500 W Butler Avenue, Chalfont, PA, 18914. <p>If your child’s healthcare provider has recommended testing, read these tips from CHOP child life specialists for preparing your child for drive-through COVID-19 testing.</p>
<p>Dr. Ala Stanford</p>	<p>Dr. Ala Stanford of R.E.A.L. Concierge Medicine is offering free on-the-spot COVID-19 nasal swab tests in our area. Dr. Stanford’s street-side campaign is serving those who may not otherwise receive testing, focusing on “hot zone” Philadelphia neighborhoods</p> <p>You can register for Dr. Stanford’s testing here.</p>

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**Food Resources
COVID-19 Emergency
PA 4th Senate District**

The Governor’s ‘Stay at Home’ order does not prohibit food banks and their volunteers from offering food services, nor do they prohibit school districts from offering food services to children during the statewide school closure. Food will continue to be available at schools, food pantries and additional sites. Schools and school districts may continue to bring in essential employees involved in the preparation and distribution of meals.

The following resources have been consolidated from [Governor Wolf’s COVID-19 resources portal](#), [the PA Department of Agriculture](#), [the City of Philadelphia](#), and Montgomery County school district websites.

General Resources

For Individuals Seeking Food:

- Food resources are available at **schools, food pantries, and additional pick-up sites.**
 - **Schools** – any child can pick up meals. Pick-up locations & items vary by school district.
 - **Food Pantries** – Contact [Feeding Pennsylvania](#) and [Hunger-Free Pennsylvania](#) to find out about food assistance services offered in your county.
 - **WhyHunger:** call or text your zipcode to 1-800-548-6479 for pantries near you.
 - [Philabundance](#) (serving Bucks, Chester, Delaware, MontCo & Philadelphia).
 - [Share Food Program](#) (serving Montgomery and Philadelphia Counties).
 - **Philadelphia sites** – any resident can pick up meals for their household. List [here](#).
- Philadelphians with disabilities can register for Liberty Resources home delivery program by calling or texting (215) 709-9619, emailing food@libertyresources.org, or completing [this form](#).
- Eligible individuals can apply for SNAP benefits at www.compass.state.pa.us.
- Any Pennsylvanian who is suddenly in need of food should complete the DHS Access to Food Survey (link below) so the Governor’s Feeding Taskforce knows where to direct resources.

For Pantries:

- The PA Department of Agriculture has sent [guidance](#) to all food banks encouraging all pantries to follow best practices to limit risk of exposure.
- Food pantries in need of food should complete the DHS Access to Food Survey to alert the Governor’s emergency Feeding Taskforce of where resources should be directed (links below).

For Businesses:

- Businesses with resources to help feed and shelter Pennsylvanians in need are encouraged to fill out [this survey](#) to assist the Governor’s Taskforce as they look to direct resources.

Survey Links

- DHS Access To Food Survey - <https://survey123.arcgis.com/share/00f41ab0fcb84640a93f5b62d433c597>
- Employers Survey - https://docs.google.com/forms/d/e/1FAIpQLSfE6KluIOX6eibMKE_SeUChCH75mN92-UE_bwdpma03gom1IA/viewform
- **Note: if neither of these surveys are able to open, please use the links from [the DHS press release](#).**

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4th Senate District Food Resources: NW Philadelphia

Food Pantries

Center in the Park
5818 Germantown Ave 19144
Hours: Mon-Fri, 8:30am-4:30pm
(215) 848-7722

Grace Christian Center
29 W. Johnson St. 19144
Hours: Mon-Fri, 10am-1pm
(215) 848-2700

St. Vincent De Paul Pantry
109 E. Price St 19144
Hours: Delivery only. Pls call.
(215) 438-1514

Faith CDC
108 E. Price Street 19144
Hours: Wed & Thurs, 9am-1pm
(215) 848-5658

St. Matthews 1st Baptist Church
634 E. Cheltenham Ave 19144
Reopening 2nd week of April
(267) 304-2713

Church of the Annunciation
324 Carpenter Lane 19119
Hours: Tues, 11am-2pm
(215) 948-3520

Enon Tabernacle
226 W Coulter St. 19144
Hours: Mon-Thu, 10am-12pm

Giving of Self Partnership
6101 Limekiln Pike 19141
Hours: M/W/F 10am-12pm
(215) 927-6100

St. Benedicts
1935 Medary Ave 19138
Hours: Mon/Fri/Sat, 10am-12pm
(215) 924-4401

Enon Tabernacle
2800 W Cheltenham Ave 19150
Hours: Thu, 8am-12pm

Germantown Crisis Ministry
35 W Cheltenham Ave 19144
Hours: Thu, 10am-12pm
(215) 843-2340

Kitchen of Love
8500 Pickering St 19150
Thu 9-10am Fri 7-11am
(215) 868-4092

Philadelphia/SHARE/Philabundance – 10–12, Mon/Thu. 1 box per household w/5 days of supplies.

Upper Room Baptist Church
7236 Ogontz Ave 19138
Hours: Mon & Thu, 10am-12pm
(267) 593-4989

Dare to Imagine Church
6610 Anderson St 19119
Hours: Mon & Thu, 10am-12pm
(267) 702-0001

Happy Hollow Rec Center
4800 Wayne Ave 19144
Hours: Mon & Thu, 10am-12pm
(215) 685-2195

Public Schools – 9–12, Thurs. Each child will receive 10 meals. Any child eligible. No ID required.

MLK High School
6100 Stenton Ave 19138
Hours: Mon & Thu, 9am-12pm

Roosevelt Elementary
430 E Washington Ln 19144
Hours: Mon & Thu, 9am-12pm

Gen. Louis Wagner MS
1701 Cheltenham Ave 19126
Hours: Mon & Thu, 9am-12pm

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Charter Schools

Mastery Charter - Pastorius
5650 Sprague St 19138
Hours: Mon & Thu, 10am-12pm

Mastery Charter – Pickett
5700 Wayne Ave 19144
Hours: Mon & Thu, 10am-12pm

Mastery Charter – Wister
67 E Bringhurst St 19144
Hours: Mon & Thu, 10am-12pm

Other Meals & Food Resources

Free Halal Lunch, Masjidullah
7401 Limekiln Pike 19138
March 30th – April 10th
Hours: 12pm-2pm
(215) 424-4480

Face to Face – Meal Bags
123 E Price St Lot 19144
Mon, Thurs, Fri 12pm-2pm
Also: Grab & Go, Wawa items
(215) 849-0179

PHA: Emlen Arms Satellite
6733 Emlen St 19119
Grab & Go, Home Delivered
Meals, Commodities Box
(215) 684-5892 – CALL AHEAD

PHA: Center at Journey’s Way
403 Rector St 19128 – M ONLY
Grab & Go, Home Delivered
Meals, Commodities Box
(215) 487-1750 – CALL AHEAD

Note: a complete list of PHA senior centers offering grab & go meals is available [here](#).

4th Senate District Food Resources: Montgomery County

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Food Pantries

Berachah Church 400 Ashbourne Rd, Cheltenham Hours: Thu, 9:30am-1pm (215) 379-8700	Calvary Church 7910 Washington Ln, Wyncote Hours: Pls call (215) 886-0404	Jenkintown United Methodist 328 Summit Ave, Jenkintown Hours: Drive-thru on Thurs. By last name. A-M: 10-12. N-Z: 12-2. (215) 274-5720
Child and Family Focus 304 Easton Road, Willow Grove Hours: Pls call (267) 818-6190	Interfaith Food Cupboard 1356 Easton Road, Roslyn Hours: M-F 11-1; Sat 9-12 (215) 287-8558	New Life Presbyterian 467 N. Easton Rd Glenside M 7-7:30p T 6:50-7:30 Th 1-2:30 (215) 576-0892
Mitzvah Food Program 8231 Old York Road Elkins Pk Hours: Wed 1-3pm & 6-7pm (215) 887-1342	WG 7th Day Adventist 1576 Fairview Ave Willow Grove Hours: Pls call (215) 680-7855	

See the [Montco Anti-Hunger Network website](#) & [Emergency Food Map](#) for more MontCo pantries.

School Sites

Abington SD. Any child up to 18 in need of a meal is eligible. Beginning the week of April 6, there will be ONLY two days for meal pickup during the week, Mondays & Thursdays. Please note that meal service will continue during the scheduled Spring Recess on April 9th and April 13th. This schedule will continue while schools are closed.

- Monday - 3 breakfasts and 3 lunches per student (meals for Monday, Tuesday and Wednesday)
- Thursday - 2 breakfasts and 2 lunches per student (meals for Thursday and Friday)
- Last name A – L: 10:00 a.m. – 11:30 a.m. Last name M – Z: 11:30 a.m. – 1:00 p.m.
- **Copper Beech, Highland, Roslyn families:** Junior HS bus loop, 2056 Susquehanna Rd
- **McKinley and Rydal families:** McKinley Elementary bus loop. 370 Cedar Rd, Elkins Park.
- **Overlook families:** Overlook Elementary bus loop, 1700 Coolidge Avenue, Willow Grove, PA, 19090.
- **Willow Hill families:** Willow Hill elementary bus loop, 1700 Coolidge Avenue, Willow Grove, 19090.
- **Questions?** Contact Student Services at (215-881-2505) or studentservices@abington.k12.pa.us.

Cheltenham SD. Wednesdays, 10am-12pm. Administration building, 2000 Ashbourne Rd, Elkins Park, 19027. For updates about future distribution, please go [here](#).

Jenkintown SD. Wednesday, April 22, 12pm-2pm. School Building car loop, 325 Highland Ave, Jenkintown, PA, 19046. For more information or updates, please go [here](#). Contact Maya Cheek, Board President, to make alternative arrangements for groceries: cheekm@jtowndrakes.org. Note: children that receive free and reduced lunch will receive groceries; those not on free or reduced lunch must complete [this survey](#).

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On pickup days, a car line will be set up. If your child/ren receive free and reduced lunch, please proceed through the car line and you will receive bagged groceries for the week. Stay in your vehicle and groceries will be brought to you.

Springfield SD. Food available for any family in the district who needs assistance. Weekly delivery service beginning Monday, March 30. On Mondays, families will receive one week of breakfast and lunch. If you need this service, please complete [this form](#).

Additional Food Resources & Frequently Asked Questions

Philadelphia – PHA Centers & Senior Centers

- **PHA Centers.** Grab-and-go meals are available at [20 PHA community centers](#) in Philadelphia.
- **Senior Centers.** 3 Philadelphia Parks and Rec Senior Centers are offering meals from 11-1pm, Monday through Friday, at [Northeast](#), [Mann](#), and [Martin Luther King, Jr.](#) older adult centers.

Food Banks & Pantries – Eligibility Criteria & General Information

- If you are out of work without pay, you are eligible to receive food from a food bank or pantry.
- This includes service workers who are unable to get shifts or hourly wage employees of non-essential businesses that have voluntarily closed due to COVID-19 mitigation.
- **To find a food bank or pantry**
 - See the above list
 - [Philabundance](#) has a search tool (serving Montgomery and Philadelphia counties)
 - A spreadsheet of 4th district pantries is available [here](#).
- **Eligibility Criteria**
 - You will be asked to verbally complete a [Self-Declaration of Need](#) form, signatures have been temporarily waived due to COVID-19. (Forms are available in [Spanish](#) & [Russian](#)).
 - You will be asked to provide your household size and weekly income level as of the day you apply. [Complete income guidelines](#) can be found at [agriculture.pa.gov](#).
- **Frequently Asked Questions**
 - **How do I get food from a food bank if I can't leave my house because I am under isolation or quarantine?**
 - If you or a family member is under isolation or quarantine, contact your local food bank to see if they have options to deliver food. If you are concerned about potential exposure, there are steps you and food banks can take to limit risk.
 - **What do I do if my local food pantry is closed?**
 - You can go to another food pantry in your area, using the links above. We recommend checking with your local food bank to ensure other local food pantries are open.
 - **How will students access meals while schools are closed?**
 - The Pennsylvania Department of Education offers information on accessing meals on its [website](#).

SNAP Benefits

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- DHS is continuing to process applications and benefit renewals for the Supplemental Nutrition Assistance Program (SNAP). Emergency SNAP applications can be expedited and issued in five days. Pennsylvanians can apply for SNAP online at www.compass.state.pa.us.
- DHS will continue to process application and renewal benefits, so people should continue to send in paperwork as usual. But, for anyone currently on SNAP who misses a deadline, who is not able to submit the paperwork or complete an interview or provide verifications for any reason during this emergency, DHS will ensure their SNAP benefit continues.
- SNAP certification periods have been extended for 6 months to prevent SNAP case closures.
- DHS has begun to issue emergency allotments to all SNAP households for March and April 2020, increasing the current monthly allotment.

Philadelphians with disabilities who cannot leave their home

- Beginning in May, Liberty Resources, Caring for Friends, and Share Food Program are offering free, weekly food delivery (contact free) to Philadelphians who are facing food insecurity and cannot leave their home due to disability. To request to join the program, call or text (215) 709-9619, email food@libertyresources.org, or fill out [this online form](#).

To volunteer at a food pantry or food bank

- The Wolf Administration asks that anyone who is healthy and able please consider volunteering with a local food bank or [registering for the State Emergency Registry of Volunteers in Pennsylvania](#), as this time is creating an incredible strain on charitable organizations' efforts.
- [United Way of Pennsylvania's 211 website](#) is also compiling organizations that need volunteers or resources so their work can continue.

Options for food pantries seeking food

- **Contact the Share Food Program – (215) 223-2220.** Share has indicated that requests for additional food will be honored in as soon as 24 hours.
- **Contact Philabundance – (215) 339-0900.** New orders will take 1 week to fulfill.
- **Individuals and pantries in need of food are also encouraged to complete the DHS Food Access Survey.** The survey is available at the link provided by [the DHS press release](#).

Pet Food & Pet Sheltering

<p>Sam's Hope 901A Willow Grove Ave Wyndmoor, PA, 19038 Email samshope.org@gmail.com</p>
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The Pennsylvania Animal Response Team is coordinating pet food distribution by staging large stockpiles of pet food in strategic locations to support food banks and other distribution networks. The Response Team is also providing emergency sheltering for the pets of people who have gone into the hospital or for health care workers or emergency responders who need assistance in caring for their pets.

For a map of additional pet food pantries, please go to <http://paanimalresponse.org/Covid-19/>.

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Philadelphia / Philabundance / SHARE Sites [Updated 4/2 at 10am]

About the food sites:

- Sites are open Mondays and Thursdays from 10 a.m. – 12 p.m.
- Residents can pick up one box per household. Supplies will last up to five days.
- Residents do not need to present an ID or proof of income for eligibility.
- Food sites are supported by the City, Share Food Program, and Philabundance.

Please note – the City is working to expand this list of sites. [Check back here often.](#)

Food Site	Address (Zip)
People’s Emergency Center	3750 Lancaster Ave. (19104)
Philadelphia Citadel	5830 Rising Sun Ave. (19120)
West Kensington Ministry	2140 N Hancock St. (19122)
Philadelphia Temple	1340 Brown St. (19123)
Roxborough Church	8232 Ridge Ave. (19128)
Upper Room Baptist Church	7236 Ogontz Ave. (19138)
Resurgence Church	1738 West Atlantic St. (19140)
Mitchell Elementary School	5500 Kingsessing Ave. (19143)
Christ Church South Philly	229 Moore St. (19148)
Opportunity, Inc.	5900 Lansdowne Ave. (19151)
Delaware Valley Fairness Project	2646 Kensington Ave. (19125)
Philadelphia Tabernacle	3150 North Mascher St. (19133)
Salvation Army, Philadelphia West	5452 Arch St. (19139)
Feast of Justice	3101 Tyson Ave (19149)
Miles Mack Recreation Center	732 N. 34th St. (19104)
Hank Gathers Recreation Center	2501 W. Diamond St. (19121)
Cohocksink Recreation Center	2901 Cedar St. (19134)
Hunting Park Recreation Center	1101 W. Hunting Park Ave. (19140)
Christy Recreation Center	728 S. 55th St. (19143)
Happy Hollow Recreation Center	4800 Wayne Ave. (19144)
Wharton Square Playground	2300 Wharton St. (19146)
Murphy Recreation Center	300 W. Shunk St. (19148)
East Passyunk Community Recreation Center	1025 Mifflin St. (19148)
Pelbano Recreation Center	8101 Bustleton Ave. (19152)
Palmer Recreation Center	3035 Comly Rd. (19154)
Mitzvah Food Program – KleinLife	10100 Jamison Ave. (19116)
Dare to Imagine Church	6610 Anderson St. (19119)

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Shekinah SDA	531 Chew Ave. (19120)
Association of Former Gang Members	2204 N. 19th St. (19121)
Holy Spirit UMC	1441 E Hunting Park Ave. (19124)
Keep the Faith Ministries	1906 Harrison St. (19124)
Parkside Association	1719 N. 52nd St. (19131)
Village of Arts and Humanities	2544 Germantown Ave. (19133)
Richard and Friends	1916 E. Venango St. (19134)
Triumph Baptist Church	1648 W. Hunting Park Ave. (19140)
Giving Heart Ministries	6506 Elmwood Ave. (19142)
Young Chances	2703 Tasker St. (19145)
SEAMAAC	1711 S. Broad St. (19148)
Mizpah SDA	4355 Paul St. (19124)
Christian Compassion CDC	6150 Cedar Ave. (19143)

In addition, the City and partners continue to operate [80+ student meal sites](#).

Philadelphia School Meals [Updated 3/30 at 9am]

Beginning Monday, March 23, families can pick up meals at 80 locations listed below. **Please note the new schedule and locations.** Meals are available from 9 a.m. to noon only. All children and youth are eligible, and no ID is required. Families will receive 10 meals per student.

District schools open Thursdays, 9 a.m. – noon.

School	Address (Zip)
Baldi Middle School	8801 Verree Rd (19115)
Barry, John Elementary School	5900 Race St (19139)
Barton School	4600 Rosehill St (19120)
Bartram, John High School	2401 S 67th St (19142)
Bethune, Mary McLeod School	3301 Old York Rd (19140)
CAPA (Philadelphia H.S. for Creative and Performing Arts)	901 S Broad St (19147)
Clemente, Roberto Middle School	122 W Erie Ave (19140)
Comegys, Benjamin B. School	5100 Greenway Ave (19143)

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Conwell, Russell Middle School	1849 E Clearfield St (19134)
Cooke, Jay Elementary School	1300 W Louden St (19141)
Cramp, William School	3449 N Mascher St (19140)
De Burgos, J. Elementary School	401 W Lehigh Ave (19133)
Decatur, Stephen School	3500 Academy Rd (19154)
Duckrey, Tanner School	1501 W Diamond St (19121)
Edison, Thomas A. High School	151 W Luzerne St (19140)
Fels, Samuel High School	5500 Langdon St (19124)
Finletter, Thomas K. School	6100 N Front St (19120)
Fitzpatrick, A. L. School	11061 Knights Rd (19154)
Frankford High School	5000 Oxford Ave (19124)
Franklin Learning Center	616 N 15th St (19130)
Franklin, Benjamin School	5737 Rising Sun Ave (19120)
Furness, Horace High School	1900 S 3rd St (19148)
Hackett, Horatio B. School	2161 E York St (19125)
Harding, Warren G. Middle School	2000 Wakeling St (19124)
Hunter, William H. School	2400 N Front St (19133)
Juniata Park Academy	801 E Hunting Park Ave (19124)
Kelly, John B. School	5116 Pulaski Ave (19144)
Kensington CAPA	1901 N Front St (19122)
King, Martin Luther High School	6100 Stenton Ave (19138)
Lawton, Henry W. School	6101 Jackson St (19135)
Lincoln, Abraham High School	3201 Ryan Ave (19136)
Loesche, William H. School	595 Tomlinson Rd (19116)

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Marshall, Thurgood School	5120 N 6th St (19120)
Mayfair School	3001 Princeton Ave (19149)
Muñoz Marín, Hon Luis School	3300 N 3rd St (19140)
Northeast High School	1601 Cottman Ave (19111)
One Bright Ray Mansion	3133 Ridge Ave (19132)
Overbrook Educational Center	6722 Lansdowne Ave (19151)
Philadelphia Learning Academy-South	4300 Westminster Ave (19104)
Rhodes Elementary School	2900 W Clearfield St (19132)
Roosevelt Elementary School	430 E Washington Ln (19144)
Roxborough High School	6498 Ridge Ave (19128)
Sayre, William L. High School	5800 Walnut St (19139)
South Philadelphia High School	2101 S Broad St (19148)
Wagner, Gen. Louis Middle School	1701 Cheltenham Ave (19126)
Washington, Grover Jr. Middle School	201 E Olney Ave (19120)
Webster, John H. School	3400 Frankford Ave (19134)
West Philadelphia High School	4901 Chestnut St (19139)
Ziegler, William H. School	5935 Saul St (19149)

Charter School locations open on varying days from 9 a.m. to noon. (contact schools or visit their websites for exact days)

School	Address (Zip)
Aspira Charter – Stetson	3200 B St (19134)
Aspira Olney Charter High	100 W Duncannon Ave (19120)
Lindley Academy Charter – Birney	900 Lindley Ave (19141)

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Mariana Bracetti Academy	1840 Torresdale Ave (19124)
Mastery Charter – Cleveland	3701 N 19th St (19140)
Mastery Charter – Clymer	1201 W Rush St (19133)
Mastery Charter – Gratz High	1798 W Hunting Park Ave (19140)
Mastery Charter – Hardy Williams	5400 Warrington Ave (19143)
Mastery Charter – Harrity	5601 Christian St (19143)
Mastery Charter - Lenfest Campus	35 S 4th St (19106)
Mastery Charter – Mann	5376 W Berks St (19131)
Mastery Charter – Pastorius	5650 Sprague St (19138)
Mastery Charter – Pickett	5700 Wayne Ave (19144)
Mastery Charter - Shoemaker	5301 Media St (19131)
Mastery Charter – Smedley	1790 Bridge St (19124)
Mastery Charter - Thomas Campus	927 Johnston St (19148)
Mastery Charter – Wister	67 E Bringhurst St (19144)
Mastery Prep Elementary Charter	1801 W Pike St (19140)
Philadelphia Montessori Charter	2227 Island Ave (19142)
Richard Allen Prep	2601 S 58th St (19143)
Universal Audenried Charter	3301 Tasker St (19145)
Universal Charter – Bluford	5720 Media St (19131)
Universal Charter – Daroff	5630 Vine St (19139)
Universal Creighton Charter	5401 Tabor Ave (19120)
Universal Vare Charter	2100 S 24th St (19145)

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The Philadelphia Housing Authority has six community centers open for “grab-and-go” meals for breakfast and lunch from Monday through Friday, 9 a.m. to noon beginning on March 23.

PHA Community Center	Address (Zip)
Abbottsford Homes	3226 McMichael Street (19129)
Bartram Village	5404 Gibson Drive (19143)
John F Street Center	1100 Poplar Street (19123)
Raymond Rosen Homes	2301 W. Edgley Street (19121)
Westpark Apartments	300 N. Busti Street (19104)
Wilson Park	2500 Jackson Street (19145)

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Department / Agency / Facility	COVID-19 Special Provisions (as of 3pm, 4/23/20)
<p>Pennsylvania State Agencies</p> <p>Re-opening updates</p> <p>4/17: Governor Wolf has unveiled a web portal, "Plan for Pennsylvania," with information on reopening and recovery. Details will be provided on an ongoing basis.</p> <p>4/20:</p> <ul style="list-style-type: none"> • Online vehicle leasing and sales may resume. • Construction may resume on May 1. • PLCB allowing curbside pickup at Wine & Spirits stores. See this list of operating stores. <ul style="list-style-type: none"> ➤ Governor Wolf's press release. <p>4/23: Governor Wolf Releases Details on Plan to Reopen State and Businesses. Following a broad outline released a few days ago, Governor Wolf this morning released a much more detailed plan for how PA and its businesses will reopen. The plan will employ a Red-Yellow-Green coding system for each of six regions of the state, with more sparsely-populated regions who have seen fewer cases expected to begin reopening before harder-hit regions like the Southeast (Philadelphia). Our region is currently in the Red classification. See the plan here.</p>	<p>Commonwealth of PA Coronavirus Central Hub</p> <ul style="list-style-type: none"> • Please go here for the PA Coronavirus Hub. <p>Governor Wolf "Stay At Home" Order [4/21, 3pm]</p> <ul style="list-style-type: none"> • All 67 Pennsylvania counties will be under stay-at-home orders effective Wednesday, April 1, at 8 p.m until Friday, May 8th. • All schools will remain closed until further notice and non-life-sustaining business closures remain in effect. All essential state services will continue. <p>Universal Masking [4/6, 1:45pm]</p> <ul style="list-style-type: none"> • On April 3, Gov. Wolf recommended that all Pennsylvanians wear a mask if they must leave their homes. Members of the public are encouraged to wear homemade fabric or cloth masks. • Those who are staying at home and have no close contacts with those who are infected with COVID-19 don't need a mask most of the time. Suggested scenarios when a mask would be useful: <ul style="list-style-type: none"> ○ Shopping at essential businesses; ○ Visiting your health care provider; ○ Traveling on public transportation; ○ Interacting with customers/clients at essential businesses; ○ When feeling sick, coughing or sneezing. • Best practices and additional guidance is here. • NYT "How to Sew a Face Mask" tutorial is here. • A JoAnn Fabrics YouTube tutorial is viewable here. <p>Business Closure Guidance</p> <ul style="list-style-type: none"> • Go here for a spreadsheet for industry-specific closures and exemptions. • FAQ for life-sustaining businesses is here. <p>Pennsylvania Court Closures & Evictions Moratorium</p> <ul style="list-style-type: none"> • All PA Courts are generally closed to the public through April 30th. Details are available here. • All evictions and executions of orders of possession are suspended until April 30th. • Contact your local county court for more information or visit their website. Learn more about filing emergency PFAs during this pandemic.

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<p>Department of Health</p>	<p>Department of Health [Updated 4/15 at 4pm]</p> <ul style="list-style-type: none">• COVID-19 Symptoms. Symptoms include fever, cough, shortness of breath, and diarrhea. Symptoms may appear in as few as two days or as long as 14 days after exposure. Use the CDC online tool to help you make decisions and seek appropriate care.• DOH “Help Stop the Spread” Guidance<ul style="list-style-type: none">○ Wear a Mask in Public○ Wash Your Hands○ Cover Your Mouth and Nose○ Avoid Touching Your Face○ Clean Surfaces○ Practice Social Distancing• PPE Request Procedure. Medical facilities that critically need supplies and that are testing, treating or transporting those with possible or confirmed COVID-19 cases can request Personal protective equipment (PPE).<ul style="list-style-type: none">○ All healthcare organizations must first have taken every step possible to get PPE through their traditional sourcing methods and their regional Healthcare Coalition (HCC).○ There must be a critical need, i.e. PPE is required for continued operations, not for future planning initiatives.○ Providers should request specific PPE models that align with current facility practice.○ If all these criteria are met, requests may be forwarded through county Emergency Management Agency with the Resource Request form.• Worker Protections at Essential Businesses [4/15]<p>DOH Secretary Levine has issued a new order on worker protections at essential businesses. The order requires the use of masks by employees during work hours, staggered start and stop times, and other measures to minimize direct contact between workers. The order also contains cleaning procedures if exposure to COVID-19 occurs. Failure to comply may result in citations, fines, and license suspensions for businesses. The order goes into effect Sunday, 19 April at 8 p.m.</p>• PA Department of Health Guidance for Returning to Work After COVID-19 Exposure (non-healthcare workers):
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	<ul style="list-style-type: none">○ Stay home for at least 7 days after you are tested AND wait until you are fever free for 72 hours;○ After following the DOH quarantine guidelines and checking with your employer, you may go back to work● PA Department of Health Guidance for Returning to Work After COVID-19 Exposure (healthcare workers):<ul style="list-style-type: none">○ Stay home for at least 7 days after you are tested AND wait until you are fever free for 72 hours. Also make sure your respiratory symptoms are improving.○ After following the DOH quarantine guidelines and checking with your employer, you may go back to work but you MUST:<ul style="list-style-type: none">▪ Wear a facemask at all times;▪ Stay away from transplant and hematology patients for 14 days;▪ Follow infection control guidance; and▪ Self-monitor for worsening symptoms.● PA Department of Health Guidance if someone in your household has COVID-19:<ul style="list-style-type: none">○ Quarantine at home. If you become sick, follow the “I have COVID-19 guidance above. If you do not get sick, you must quarantine for 14 days AFTER the person in the household is released from isolation before returning to work. After following DOH quarantine guidelines, check with your employer before returning to work.● PA Department of Health Guidance if someone you work with and came into close contact with (within 6 feet for several minutes) has COVID-19:<ul style="list-style-type: none">○ Quarantine at home for 14 days. If you do not develop symptoms during that time, you can return to work (check with your employer before returning to work). If you develop symptoms, follow the guidance for “if you have COVID-19” above.● Revised Guidance for Dental Health Care Personnel in Pennsylvania (released March 26, 2020)<ul style="list-style-type: none">○ DOH has directed facilities to cease all dental treatment except urgent and emergency procedures within the provided guidelines
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	<p>below. DOH has asked providers who will need to close due to this notice to remain available to speak to patients and triage calls for dental emergencies.</p> <ul style="list-style-type: none">○ Facilities should be prepared to respond for asymptomatic patients who are not suspected or confirmed to have COVID-19.○ The full revised guidance is available here. <ul style="list-style-type: none">● WIC. WIC clinics that remain open will only be open to reload benefits to eWIC cards. Initial certification and recertification appointments will be conducted virtually through ZOOM or over the phone. Each participant or endorser can designate a proxy to load benefits on their card. DOH discourages bringing children or infants to clinics at this time. For more information, call 1-800-743-3300 or visit the department’s website here.● Cleaning Protocols for Buildings >50,000 Square Ft. DOH has issued orders for owners of buildings of at least 50,000 square feet that host businesses that are authorized to maintain in-person operations. A release with details is viewable here. <p><u>A summary of the order:</u></p> <p>(1) In addition to maintaining pre-existing cleaning protocols established in the facility, as specified in paragraph (2) below, clean and disinfect high-touch areas routinely in accordance with CDC guidelines, in spaces that are accessible to customers, tenants, or other individuals;</p> <p>(2) maintain pre-existing cleaning protocols established in the facility for all other areas of the building;</p> <p>(3) ensure that the facility has a sufficient number of employees to perform the above protocols effectively and in a manner that ensures the safety of occupants and employees;</p> <p>(4) ensure that the facility has a sufficient number of security employees to control access, maintain order, and enforce social distancing of at least 6 feet, provided the security employees are otherwise responsible for such enforcement.</p>
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<p>Department of Education</p>	<p>Critical Medical Supplies Procurement Form [added 4/13]</p> <ul style="list-style-type: none">• DCED, DOH, DHS and PEMA unveiled the Commonwealth of Pennsylvania Critical Medical Supplies Procurement Form for manufacturers, distributors, and other suppliers of medical equipment. The portal is to inform the state of supplies available for purchase and will allow the state to more quickly and efficiently procure these supplies for hospitals and medical facilities across Pennsylvania. <p>PA Critical Donation Portal [added 4/23]</p> <ul style="list-style-type: none">• The PA Critical Donations Portal is designed for individuals, corporations or community organizations to inform the commonwealth of critical medical supplies available for donation. Donations will be distributed to hospitals, medical facilities and emergency management services across Pennsylvania.• For questions about making a donation, please contact the PA Critical Donations Portal staff at: PACriticalDonations@pa.gov• The following items listed below are among the most critically needed. Further detail and specifications provided by the Pennsylvania Department of Health can be found on Critical Medical Supplies Resource Guide and Protective Clothing Resource Guide<ul style="list-style-type: none">○ Personal Protection Equipment (PPE)○ Surgical/Procedure Masks○ Form Fitting Respirators (ex. N95/N99)○ Face Masks with Integrated Shield○ Medical Grade Alcohol Based Hand Sanitizer○ Aprons○ Protective Gloves○ Protective Goggles○ Hospital Gowns○ Protective Suits○ Sanitizing Wipes <p>Department of Education [Updated 4/9 at 12:30pm]</p> <ul style="list-style-type: none">• Governor Wolf has ordered all K-12 schools and programs, public and private, to be closed through the end of the 2019-2020 academic year.• Under Governor Wolf’s “Stay at Home” order, personnel at educational entities in all 67 counties who are providing life-sustaining services, including,
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<p>PA Higher Education Assistance Agency (PHEAA)</p> <p>DCED</p>	<p>but not limited to: administration, food preparation and distribution, housing, security, information technology, building maintenance, and operations (e.g., payroll) can continue to be deemed essential and are permitted to continue their work, provided they adhere to social distancing guidelines.</p> <ul style="list-style-type: none">• To assist schools during the extended closure, the state’s 29 intermediate units are ready to provide technical assistance to help develop continuity of education plans for all students,• Additionally, PDE is cancelling standardized testing for students in career and technical education (CTE) programs for the 2019-20 school year. These include exams from the National Occupational Competency Testing Institute (NOCTI) and National Institute of Metalworking Skills (NIMS).• The PA Department of Education will open an emergency equity grant application intended to provide additional financial support to LEAs and schools with the highest percentage of students unable to participate in continuity of education. The application will open on April 6th and can be found on PDE’s COVID-19 Continuity of Education webpage. <p>PHEAA has extended the PA State Grant application deadline by 2 weeks to May 15th. Forbearance through 9/30/20 is offered upon request for PHEAA-owned private loans.</p> <p>Community & Economic Development [4/15 at 3pm]</p> <ul style="list-style-type: none">• DCED has opened the application window for the Hospital Emergency Loan Program (HELP). Loans are available to hospitals in the Commonwealth that are adversely impacted by COVID-19. Loan funds are intended to provide short-term financing solutions for hospitals until federal grant funding through the CARES Act is received. The maximum loan is \$10 million per hospital. No match is required and there are no job retention/creation requirements. Applications will be accepted between April 13th – April 20th through DCED’s online Single Application. <p>FAQ for Local Governments</p> <ul style="list-style-type: none">• DCED has also created this FAQ for local governments who are affected by the COVID-19 emergency.
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<p>PennDOT</p>	<p>PA Manufacturing Call to Action Portal</p> <ul style="list-style-type: none">• The Pennsylvania Manufacturing Call to Action Portal will help facilitate business connections for expansion of supply chain capacity and manufacturing innovation.• The goal is to match manufacturers and distributors to fill specific supply chain needs to meet increasing demands for medical supplies and related products, assist manufacturers that have workforce needs or gaps and aid them in identifying skilled workers, and identify manufacturers that can pivot or innovate to fulfill the demand for medical supplies and related products.• Questions can be directed to RA-DCEDPAMCTAP@pa.gov. <p>DCED Loan Forbearance</p> <ul style="list-style-type: none">• DCED will request loan deferrals for all borrowers with the Ben Franklin Technology Development Authority, the Commonwealth Financing Authority (excluding PENNWORKS program loans), the Pennsylvania Industrial Development Authority, and the Pennsylvania Minority Business Development Authority.• In March, DCED halted April payments, late fees, and accruing interest for these loans. This additional forbearance will apply to May and June payments to include no accrual of interest or fees. Automatic payments will be halted and borrowers paying by check will not be required to submit payment until the scheduled July payment. The maturity of the loans will be extended for three months.• Businesses seeking further guidance and clarification from DCED can contact its customer service resource account at ra-dcedcs@pa.gov. <p>PENNDOT [Updated 3/30 at 12:30pm]</p> <ul style="list-style-type: none">• All Driver License Centers and Photo License Centers in the Commonwealth will be closed until further notice effective Monday, March 16.• Driver and vehicle online services are available 24 hours a day, seven days a week• Customers may complete various transactions and access multiple resources via www.dmv.pa.gov
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<p>Department of Agriculture</p>	<ul style="list-style-type: none">• All facilities at state parks and forests in Pennsylvania will be closed for 14 days effective Tuesday, March 17th• The public can access trails, lakes, roads, and parking for passive and dispersed recreation, such as hiking• Closed facilities include: offices and visitor centers; restrooms; campgrounds, cabins, and all forms of overnight accommodations• Public programs, events, and trainings are canceled <p>Department of Agriculture [Updated: 3/18, 12pm]</p> <ul style="list-style-type: none">• The PA Department of Agriculture encourages food production and distribution facilities to continue operations but the decision for essential businesses to stay open or voluntarily close during the COVID-19 mitigation phase is a business-by-business decision.• All essential businesses that choose to remain open should review and adjust standard operating procedures to minimize risk, take measures to protect their employees, send home sick employees, and minimize or eliminate congregate settings or groups of more than 10 people whenever possible.• Examples of essential businesses for a safe food supply include farms, greenhouses and vegetable plants, orchards, pest management services, feed mills and ag supply businesses, agricultural equipment sales and service, animal feed and supply distribution network, transportation system from farm to retail, food and meat processors and manufacturers, veterinary services and supplies, pet food manufacturers and distributors, distribution and transportation system from processors and manufacturers to retailers, retailers to include grocery stores and farmers markets, grocery delivery services, and laboratories and inspectors that ensure food safety.• The PA Department of Agriculture has developed the following voluntary guidance and recommendations for various businesses throughout the food supply chain.<ul style="list-style-type: none">○ <u>Farms and On-Farm Deliveries</u> (distribution networks should follow on-farm delivery guidance)○ <u>Food Processors and Manufacturers</u>○ <u>Farmers Markets and On-Farm Markets</u>○ <u>Dairy Guidance</u>
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<p>Department of Corrections</p>	<p>Resources for Pet Owners</p> <ul style="list-style-type: none"> • Guidance for Private Pet Owners • Guidance for Boarding Kennels, Doggie Daycares, Animal Shelters, Sanctuaries, and Rescues <p>Department of Corrections [Updated: 3/30 at 1:45pm]</p> <ul style="list-style-type: none"> • Effective March 29, a statewide inmate quarantine has been implemented. All inmate movement will be controlled to conform to social distancing recommendations. • DOC is temporarily halting in-person visitation for at least 2 weeks (effective 3/13/20) and offering 5 free email vouchers, 5 free phone calls and offering video visitations through Zoom. <ul style="list-style-type: none"> ○ These vouchers will be made available each Tuesday by close of business on kiosk accounts. ○ Family and friends can create an account at www.connectnetwork.com. ○ Those who need help creating an account can go to www.gtl.net/pa-doc-inmate-services-by-gtl/#messaging and click on “For step by step instruction guide, please click here.” ○ Zoom is a free app that can be downloaded by friends and family. Scheduling will be done through an email account which will be posted on the DOC public website. Visits will be limited to 45 minutes. • Sanitation has increased all throughout SCIs, including housing units and cells. Personal Protection Equipment is provided to all staff. Masks are being manufactured by Correctional Industries. All CDC and DOH protocols are being followed in reference to masking. • Parole offices remain open. • All parole hearings will continue as scheduled and follow the existing process.
<p>Department of Revenue</p>	<p>Department of Revenue [Updated: 4/2 at 11am]</p> <p><u>Property Tax and Rent Rebate Program</u></p> <ul style="list-style-type: none"> • The deadline for older adults and Pennsylvania residents with disabilities to apply for rebates on rent and property taxes paid in 2019 has been extended from June 30 to Dec. 31, 2020 • Distribution of rebates will begin no earlier than July 1

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	<ul style="list-style-type: none">• Rebates are distributed as claims are received and processed <p><u>Personal Income Tax</u></p> <ul style="list-style-type: none">• The deadline for taxpayers to file their 2019 Pennsylvania personal income tax returns is extended to July 15, 2020.• The Department of Revenue will also waive penalties and interest on 2019 personal income tax payments through the new deadline of July 15, 2020. This extension applies to both final 2019 tax returns and payments, and estimated payments for the first and second quarters of 2020.• Although the filing deadline has been extended, the Department of Revenue is encouraging taxpayers who are able to file their returns electronically to do so. This will enable the department to continue to process returns as commonwealth offices are closed. Additionally, if you are expecting a refund from the commonwealth, filing electronically will help avoid a delay in the release of your refund. <p><u>Trusts/Estates, Partnerships, S Corporations</u></p> <ul style="list-style-type: none">• The due date for corporations with tax returns due in May has been extended to August 14, 2020. <p>Act 10 of 2020 specifically provides for the extension of the following tax filing deadlines:</p> <ul style="list-style-type: none">• Extends the deadline to July 15, 2020 for declarations of estimated personal income tax.• Extends the deadline to July 15, 2020 for payments of estimated personal income tax.• Extends the deadline to July 15, 2020 for the filing of informational returns related to Pennsylvania S corporations and partnerships (Form PA-20S/PA-65), and estates and trusts (Form PA-41).• Extends the filing date by three months for certain information returns (1099-R, 1099-MISC, and W2-G). <p>In addition to the due dates changed by Act 10 of 2020, the federal due date for calendar year corporation returns that is normally April 15 has been moved back to July 15. As a result, the due date for corporations with Pennsylvania returns and payments due on May 15 is now August 14. There is no extension for the June 15 estimated payment due date for corporations.</p>
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<p>Liquor Control Board</p>	<p>In addition to the dates extended by Act 10 of 2020, the department is extending the due date for non-resident withholding and partnership corporate net income tax withholding payments to July 15.</p> <p>Act 10 of 2020 also extends the deadline for the filing of 2019 local tax returns and payments to July 15, 2020. The Department of Revenue does not administer local taxes, so additional questions should be directed to the taxpayer’s local taxing office.</p> <p>More information is available here.</p> <p>Liquor Control Board [Updated: 4/22, 9am]</p> <ul style="list-style-type: none"> • All Fine Wine & Spirits stores are active for online sales at www.finewineandgoodspirits.com. There is a 6 bottle limit on purchases, which are limited to 1 purchase per household daily. Purchases are limited to the top 700 spirits and top 400 wines. • The Pennsylvania Liquor Control Board announced that they have started curbside pickup at select Fine Wine and Good Spirits stores. Phone orders can be placed from 9 a.m.-1 p.m., or until daily capacity has been reached. Curbside pickup will take place Monday through Friday from 9 a.m.-6 p.m. Proper identification is required. • PLCB directs all retail licensees, club, permittees and producers must cease the sale of food and alcohol for on premises consumption, effective 3/20 at 8pm. • Restaurant, retail dispenser and hotel licensees may not allow the service or consumption of food or alcohol on the licensed premises. Sales to go are still permitted, as are hotel sales of food and alcohol for consumption in a private room.
<p>Military and Veterans Affairs</p>	<p>Military and Veterans Affairs [Updated: 3/20, 12:30pm]</p> <ul style="list-style-type: none"> • DMVA employees are processing applications for all programs as they are received. • Veterans Temporary Assistance (VTA) & Military Family Relief and Assistance Program (MFRAP) – The turnaround time for fully developed claims is less than five days. We continue to process applications for Veterans Temporary Assistance and the Military Family Relief Assistance Program as they are received.

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	<p>Applications for VTA are initiated through the County Director of Veterans Affairs (CDVA). If the CDVA staff are not available due to county office closure the veteran may contact us directly at 800-547-2838 or by email at Ra-vta@pa.gov. Applications for these programs are our priority.</p> <ul style="list-style-type: none">• Disabled Veteran Real Estate Tax Exemption Program – These applications must be initiated by the local County Directors’ Office of Veteran Affairs. A decrease in the number of applications is anticipated as county offices close or are unable to accept in-person appointments. The next tax cycle occurs in the July/August time frame. Therefore, it is not anticipated that there will be an affect on applicants at this time. However, we are looking at future options. For example, regulatory requirement exemption related to 43 Pa Code §5.25, effective date of exemption.• Military Family Relief Assistance Program (MFRAP) - Application forms are available online (veterans.pa.gov) or from PNG Family Assistance Centers. Applications may be mailed to DMVA, MFRAP, Building 0-47, FTIG, Annville, PA 17003-5002. To expedite the application process, applications and supporting documents may be faxed to 717-861-9084.• Pension Programs (Amputee & Paralyzed & Blind) – We do not anticipate any delay in April payments.• Educational Gratuity – We do not anticipate any delay in April payments.• Discharge Records Request Programs - We do not anticipate an interruption of service related to Veterans Discharge Records Request Program. Requests are being processed as they are received.• Outreach Events – All outreach events have been cancelled until further notice.• PA VetConnect - Regional Outreach Program Coordinators (RPOCs) are available to assist CDVAs and Veteran Advocates to enable them to better serve our Veterans and families with additional resources. All CDVAs have been provided direct contact information for the RPOCs. RPOCs are responding to inquiries from our community partners as they are received.• State Veterans Commission (SVC) – The 4 Apr 20 meeting has been cancelled. We remain in contact
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<p>Department of State</p>	<p>with the SVC membership and will provide the meeting materials for their review as scheduled.</p> <ul style="list-style-type: none"> • Governor’s Advisory Council on Veterans Services (GAC-VS) – We remain in contact with the GAC-VS membership and continue our collaborative efforts to assist the veterans’ community. <p>Department of State [Updated 3/23 at 1:30pm]</p> <ul style="list-style-type: none"> • To increase the available number of health care practitioners, the Department of State requested a suspension from Governor Wolf to several provisions that create barriers to temporary licensure. • A running list of suspensions can be found here. • For all inquiries from licensees, please use the email addresses found here: Board Contact Information <p><u>Campaign Waivers</u></p> <ul style="list-style-type: none"> • DOS has granted a temporary waiver for the notarization requirement in the Campaign Finance Reporting Law for campaign finance reports and campaign finance statements filed by political committees and candidates for public office. DOS has also extended the deadline for filing lobbying disclosure quarterly reports; the first and second quarter reports are now both due on July 30, 2020.
<p>Department of Human Services</p>	<p>Department of Human Services [Updated 3/30 at 2pm]</p> <ul style="list-style-type: none"> • PA Department of Human Services now has a searchable database of all the child care centers approved to operate. • The Department of Human Services (DHS) will launch a statewide Support & Referral Helpline staffed by skilled and compassionate caseworkers who will be available 24/7 to counsel Pennsylvanians struggling with anxiety and other challenging emotions due to the COVID-19 emergency and refer them to community-based resources that can further help to meet individual needs. Effective April 2nd, a round-the-clock support line will be operational. The number to call is 1-855-284-2494. <p>Philadelphia County</p> <ul style="list-style-type: none"> • DHS is closing all county assistance offices (CAOs) statewide to the public beginning Tuesday, March 17.

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<p>Office of Attorney General</p>	<ul style="list-style-type: none">• Pennsylvanians are encouraged to use DHS’ online applications and resources to apply for benefits or submit paperwork as necessary.• Applications for benefits and renewals can be submitted at www.compass.state.pa.us, or through the myCOMPASS PA mobile app.• Clients with questions or information to report about their case may also call the Statewide Customer Service Center at 1-877-395-8930.• Philadelphia residents can use the Philadelphia Customer Service Center at 215-560-7226.• LIHEAP Crisis will still be available to clients via phone. Clients should call the Crisis Hotline at 1-866-452-6152 <p>Montgomery County</p> <ul style="list-style-type: none">• The Norristown and Pottstown District CAO’s will be closed until further notice. While the CAOs are closed, eligibility determinations, application processing, and benefit issuance will continue for Pennsylvanians in all counties – including Montgomery and Delaware.• Applications for benefits and renewals can be submitted at www.compass.state.pa.us, or through the myCOMPASS PA mobile app. Clients who prefer to submit paper documentation can mail the documents.• Clients with questions or information to report about their case may also call the Statewide Customer Service Center at 1-877-395-8930. o stay open during the pandemic. <p>Office of PA Attorney General [Updated 4/13 at 5pm]</p> <p>Price Gouging. To submit tips, complaints and information about price gouging:</p> <ul style="list-style-type: none">• Submit an online complaint• Email pricegouging@attorneygeneral.gov.<ul style="list-style-type: none">○ Include name of product, price of product, name of store, location of store. Photos are welcome. <p>“PA Care Package.” OAG is enlisting PA banks to offer additional relief to consumers affected by COVID-19. Participating banks (4/15): PNC, First Commonwealth, Dollar</p>
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<p>Environmental Protection</p>	<p>Bank, Citizens Bank, OceanFirst Bank, Fulton Bank, WSFS Bank, Clearview Federal Credit Union, and inFirst Bank.</p> <ul style="list-style-type: none"> • Expansion of small and medium business loan availability • 90-day grace period for mortgages (at least) • 90-day grace period for other consumer loans such as auto loans • 90-day window for relief from fees and charges such as late, overdraft fees • Foreclosure, eviction, or motor vehicle repossession moratorium for 60 days • No adverse credit reporting for accessing relief on consumer loans <p>OAG "Unemployment Rights and Resources" Guide. The guide includes basic information on the expansion of UC benefits, the utility shut-off moratorium, the "PA Care Package" mortgage moratorium for certain banks, student loan relief, the evictions moratorium, paid leave, scams and mental health resources.</p> <p>Department of Environmental Protection [Updated 4/2]</p> <ul style="list-style-type: none"> • DEP will suspend regulatory obligations and other legal obligations where strict compliance will prevent, hinder, or delay necessary action in coping with the COVID-19 emergency. To request a temporary suspension, fill out a form and submit it to RA-EPCOVID19SuspReq@pa.gov.
<p>Utilities:</p> <ul style="list-style-type: none"> • Philadelphia Gas Works (PGW) • Philadelphia Electric Company (PECO) • Philadelphia Water Department (PWD) • Aqua America <p>Latest dates/deadlines [Updated: 4/17 at 2pm]:</p> <ul style="list-style-type: none"> • PECO: moratorium ends on June 2. • PGW: shut-offs & late fees will be suspended "until further notice." • PWD: moratorium ends on May 15. • Termination and late fee extensions might vary depending on your provider. Please contact your utility directly for the most current information about how to keep your 	<p>The Public Utility Commission has prohibited all terminations of electric, gas, water, wastewater, telecommunication and steam utility accounts from March 6 until the expiration of the Governor's disaster declaration, which extends "up to 90 days."</p> <p><u>PECO & PGW will:</u></p> <ul style="list-style-type: none"> • Suspend non-payment terminations. • Waive new late payment charges. <p>Note: Regular billing will continue for all customers during the moratorium.</p> <p><u>For assistance paying bills or other information:</u></p> <ul style="list-style-type: none"> • PECO: Call 1-800-494-4000. • PGW: Call 215-235-1000.

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<p>account in good standing during the moratorium.</p>	<ul style="list-style-type: none"> • PWD: Call 877-309-3709. • Aqua: Call 877-987-2782.
<p>Mortgage Foreclosure Prevention</p>	<p>Due to the court closures, all mortgage foreclosure hearings, conferences, and trials have been postponed. All mortgage foreclosure sheriff sales in Philadelphia scheduled for April and May have also been postponed to June and July.</p> <p>Call the Save Your Home Philly Hotline at 215-334-4663 if you have a question about your mortgage or tax foreclosure.</p> <p>For additional resources for help paying your mortgage, visit Community Legal Services' portal on foreclosures.</p> <p><u>Fannie Mae & Freddie Mac</u></p> <ul style="list-style-type: none"> • The federal government has suspended foreclosures until May 17 on all mortgage owned by Fannie Mae and Freddie Mac. • All evictions of persons from FHA-insured single-family properties were ordered to cease. • All mortgage foreclosure hearings, conferences, and trials scheduled before (at least) April 1 are cancelled or postponed. • Email answers@hud.gov or call 800-225-5342 for more information <p><u>PA Housing Finance Agency (PHFA)</u></p> <ul style="list-style-type: none"> • PHFA is offering loan forbearance as the fastest way to provide mortgage relief. Borrowers will not be charged any late fees during the forbearance period, and their credit rating will not be negatively impacted. The forbearance may be extended if homeowners are unable to resume full loan payments at the end of the forbearance period. • Borrowers are also able to apply for longer term relief such as a repayment plan or loan modification, but that requires the submission and review of a financial package so it takes longer than a forbearance to obtain. • PHFA has frozen evictions and foreclosure actions for all of its home loan customers who are delinquent on their mortgage accounts. • People with housing needs during the COVID-19 health crisis are advised to call the agency tollfree at 1-855-827-3466 from 8 a.m. until 5 p.m.; after-hours

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	<p>callers can leave a message that will be returned the next business day. They can also explore our housing programs on the agency’s website at www.PHFA.org.</p>
<p>Telecommunications:</p> <ul style="list-style-type: none"> • AT&T • Comcast • Google Fiber • Sprint • T-Mobile • Tracfone • Verizon <p>Latest dates/deadlines [Updated: 3/16 at 2pm]:</p> <ul style="list-style-type: none"> • Comcast: terminations resume May 20. • Termination and late fee extensions might vary depending on your provider. Please contact your telecommunications provider directly for the most current information about how to keep your account in good standing during the moratorium. 	<p>Via the <i>Keep Americans Connected Pledge</i>, many telecommunications companies have agreed to:</p> <ul style="list-style-type: none"> • Not terminate service to any residential or small business customers because of their inability to pay their bills due to the disruptions caused by the coronavirus pandemic; • Waive any late fees that any residential or small business customers incur because of their economic circumstances related to the coronavirus pandemic; • Provide free Wi-Fi hotspots. For a map of Xfinity hotspots: www.xfinity.com/wifi. Once at a hotspot, consumers should select the “xfinitywifi” network name in the list of available hotspots and then launch a browser. • Provide unlimited data for 60 days (Comcast). <p>Note: Regular billing will continue for all customers during the moratorium.</p>
<p>Internal Revenue Service [4/14 at 11am]</p> <p>IRS Coronavirus Hub is viewable here.</p>	<p>The IRS has created an online portal to allow non-filers (people who did not file in 18-19) to enter information for Economic Impact Payments.. To qualify for payments, you must have had a gross income that did not exceed \$12,200 (\$24,400 for couples) in 2019, and were not otherwise required to file a federal income tax return for 2019.</p> <p>A second portal – “Get My Payment” allows anyone who filed a 2018 or 2019 return to confirm payment type (check or direct deposit), to enter bank account information for direct deposit, and check payment status.</p> <p>A Social Security Administration FAQ on Economic Impact payments and other questions is here.</p>
<p>City of Philadelphia Services Updates www.phila.gov</p> <p>[Updated: 4/8/20, 5pm]</p>	<ul style="list-style-type: none"> • For the most recent updates, please go here. • For a list of essential City services that are still in operation, please go here.

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Resources for text alerts & questions:

- Text COVIDPHL to 888-777 to receive updates to your phone.
- Residents with questions can call the Greater Philadelphia Coronavirus Helpline at 1-800-722-7112.
- The City has published [a blog](#) detailing City services that remain in operation.

Questions about Businesses:

- If you believe that a business establishment should be closed but is not, please call Philly311 by dialing 3-1-1 or 215-686-8686.
- If you need help determining if your business is considered essential or non-essential please email VBEOC@Phila.gov.
- If you are a business owner and would like to receive information about business relief programs please email business@phila.gov.

[Universal Masking Guidance & Instructions](#)

- If you believe that an establishment should be closed but is not, please contact Philly311 by dialing 3-1-1 or [submit a report online](#).
- Non-essential City of Philadelphia government operations are halted, and all City government buildings will be closed to the public, effective Tuesday, March 17, 2020.
- Only essential commercial establishments will remain open.
- PPA will stop enforcing meters, kiosks, & residential time limits during the emergency. PPA will enforce obvious violations, or parking in ways that would get in the way of an emergency vehicle double parking, blocking crosswalks, or loading zone violations.
- April 9th: **SEPTA moving to “Lifeline Service Schedule” on April 9th**. The new schedules are focused on providing access to hospitals, grocery stores and other life-sustaining services. SEPTA is asking all riders to wear masks or other facial coverings. Access to stations will be limited, and SEPTA police will engage customers to ensure they are traveling for essential purposes. Buses, subways, and trolleys that are in service will continue to follow Saturday schedules, and available Regional Rail service will run every two hours. More details are available at www.septa.org.
- Registered CCT customers may make same-day reservations to/from select destinations: medical facilities, pharmacies, supermarkets, and food distribution centers. As part of [SEPTA’s ongoing efforts](#) to provide a safe travel environment, rear-door boarding on all bus and trolley routes will be implemented effective April 1st. SEPTA will also limit the number of riders per-vehicle on buses, trolleys and the NHSL.
- Because of staffing concerns, the Streets Department is revising its collection schedule. Recycling materials will be collected on an every other week schedule. Regular trash collections will continue on or as close to their normal schedule as possible.

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	<ul style="list-style-type: none">• The Department of Parks and Recreation is closing all playgrounds and athletic courts beginning March 20th. Parks, fields, and trails remain open, but bathrooms and buildings are closed until further notice.• The Mayor’s Office of Civic Engagement and Volunteer Service is working to connect residents to volunteer opportunities with these critical organizations. Residents who wish to support these efforts can email volunteer@phila.gov.• Philadelphia Department of Prisons has instituted additional protocols, effective immediately: 1) All inmates will be housed “shelter in place” style and will only be allowed out of their cells for showers and phone calls. 2) All inmates are being provided with masks.• The Phila. Dept. Of Revenue has: 1) extended the due date for 2020 Philadelphia Real Estate Taxes to April 30, 2020 and 2) honored the federal extensions granted to businesses from the IRS for filing and payments until July 15, 2020 for the Business Income and Receipts Tax and the Net Profits Tax.• The City’s Office of Arts, Culture and the Creative Economy (OACCE) has created a joint COVID-19 Arts Aid PHL fund. The fund will support individual artists, small arts and culture organizations (budgets no greater than \$250,000) and mid-sized organizations (annual budgets \$250k - \$15M). A portal for online donations is now open at donate.artsaidphl.org. Apply here: https://philaculture.org/artsaidphl.<ul style="list-style-type: none">○ Note: Philly Music Fest has also established a microgrant program providing \$250 for homebound Philadelphians working in music. Apply by emailing gregseltzer@gmail.com with information about “what you were doing before the shutdown, and how \$250 would assist you immediately.”• Residents with questions can call the Greater Philadelphia Coronavirus Helpline at 1-800-722-7112.
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The Philadelphia Register of Wills is closed & only offering virtual probate and marriage license services on an emergency basis only. Services available [here](#).

Probate emergencies:

1. The life insurance policy is locked in a safe deposit box and no one has access or authority to access the box and the funeral home or cemetery needs to be paid
2. Apartment entry- the ability to gain access to a residence for the retrieval of bank, insurance, will, investment, personal documents, etc.
3. The deceased person's business will suffer immediate harm unless an administrator is appointed to run the business.
4. A lawsuit must be filed or answered within time limits or be barred by the statute of limitations. (We're aware that the courts are closed, but they are still accepting e-filings.
5. Estates that include stock investment assets.

Marriage License emergencies- One of the applicants will need to qualify as a Philadelphia resident for this service.

1. Concerned citizens with health issues who are concerned if they contract the virus, it could become fatal. (First responders, front line workers, military deployment)
2. Individuals who would like to get married to add a spouse to their healthcare plan during the pandemic.
3. Individuals on visas with departure dates approaching.

Emergency Guardianship petitions must still be filed in person in paper form at the Stout Center, located at 1301 Filbert St., Phila, PA 19107.

Resources for Businesses [Updated 4/13 at 4:10pm]

- Philadelphia Industrial Development Corporation (PIDC) has a [list of resources](#) for business owners affected by COVID-19, including a [breakdown of funding programs](#) that remain available.
- [Entrepreneur Works](#) provides loans to entrepreneurs and existing businesses. They have small business loan options and one-on-one guidance.
- [The Enterprise Center Capital Corporation COVID-19 Loan Fund](#) offers loans to small businesses that meet the following criteria: The business is located in Philadelphia, has been in operation for a minimum of six months prior to the COVID-19 pandemic, and has a documented hardship.

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	<ul style="list-style-type: none">• The Enterprise Center has also partnered with Brandywine Realty Trust on the Grow Philadelphia Small Business COVID-19 Resilience Fund, which will support minority-owned contractors and related small businesses affected by the pandemic. The fund will offer low-interest loans with flexible payment terms to eligible businesses.• The West Philadelphia Financial Services Institution provides loans to small businesses in Philadelphia.• The Neighborhood Progress Fund offers small business loans and business development services to entrepreneurs and businesses in distressed communities.• William Penn Foundation, Vanguard, and Reinvestment Fund are collaborating to support Philadelphia childcare providers struggling to sustain their businesses through the COVID-19 pandemic. The Philadelphia Emergency Fund for Stabilization of Early Education provides grants to minimize the loss of capacity and expertise so that children and families continue to have access to high quality early learning opportunities once this crisis has passed.• KIVA, which gives entrepreneurs access to zero-percent interest small business loans, has increased the size of no-interest loans available.• The Finanta Emergency Loan is available for entrepreneurs affected by COVID-19 and other emergencies. Loans range from \$5,000-\$15,000 without closing fees. Contact Finanta for more information and to apply: 267-236-7030 (for English) or 267-236-7019 (para Español)• The Women’s Opportunities Resource Center has low-interest loans, professional services, and referrals to partner banks and community loan funds for small businesses.• As business owners prepare to apply for these and other relief programs, they should begin to gather documentation such as:<ul style="list-style-type: none">○ Inventory documents (delivery slips, etc.)○ Receipts○ Payroll○ Details on laid off or furloughed staff○ Debt service payments○ Mortgage/lease and utility payments○ Workers’ Compensation claims○ Signed tax return○ Financial statements
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	<ul style="list-style-type: none"> • <i>Note: This is not an exhaustive list of required documents. Individual program requirements will vary.</i>
<p>Free Library of Philadelphia (applies to all 54 libraries) https://www.freelibrary.org/</p> <p>Re-opening date [Updated: 3/30 at 9am]</p> <ul style="list-style-type: none"> • TBD. 	<ul style="list-style-type: none"> • Effective March 15, all Free Library locations will remain closed to the public until further notice. • All programs and events scheduled for this time will be cancelled or postponed. • Access to digital resources including ebooks, audiobooks, movies, TV, and music, over 100 databases, and the <i>New York Times</i> online remains available.
<p>Philadelphia Parks and Recreation www.phila.gov/departments/philadelphia-parks-recreation/</p> <p>Updated: 3/25 at 1:40pm</p>	<p>CLOSED OR CANCELED</p> <p><i>Buildings, playgrounds, athletic courts:</i></p> <ul style="list-style-type: none"> • Parks & Rec buildings, playgrounds, athletic courts, and restrooms are closed until further notice. • This includes all recreation centers, older adult centers, environmental centers, ice rinks, and the Carousel House Recreation Center. • Martin Luther King, Jr. Drive will be closed to vehicular traffic from the East Falls Bridge to Eakins Oval until further notice. The 24-hour-a-day closure will allow trail users more space for social distancing. • Construction projects at all Parks & Rec sites have stopped until further notice. <p><i>Events, programs, and services:</i></p> <ul style="list-style-type: none"> • Parks & Rec events and programs are canceled or postponed until further notice. • Permitted events on Parks & Rec land are canceled or postponed during this time period as well. • Meal service at recreation centers has ended, effective Friday, March 20. View a list of partner sites where meals are still available for youth ages Pre-K to 18. <p>OPEN</p> <ul style="list-style-type: none"> • Parks & Rec’s parks, athletic fields, and trails remain open. Be sure to practice safe social distancing. • Martin Luther King, Jr. Drive will be closed to vehicular traffic from East Falls Bridge to Eakins Oval until further notice. The 24-hour-a-day closure will allow trail users more space for social distancing.

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	<ul style="list-style-type: none"> • Park maintenance operations such as trash pickup, landscaping, and turf management will continue. These limited operations may be suspended at any time.
<p>Legal Assistance</p> <p>Unemployment Compensation Assistance</p> <p>Low-Income Taxpayer Clinic</p> <p>Housing & Landlord/Tenant Issues</p> <p>DHS Cases</p>	<p>Philadelphia Legal Assistance (PLA) Philadelphia Legal Assistance has a hotline for low-income Philadelphians who need assistance filing for unemployment benefits – (215) 999-6910. PLA volunteers will help callers file their unemployment claims free of charge.</p> <ul style="list-style-type: none"> • Services are targeted towards residents who lack access to a home computer, those who cannot reach L&I over the phone, and people who require translation services. • Hours for the live hotline are Monday 9am-1pm, Tuesday 1pm-5pm, Wednesday 3pm-7pm, Thursday 3pm-7pm, and Friday 10am-2pm. Details here. <p>PLA is also staffing a Low-Income Taxpayer Clinic to assist individual taxpayers in resolving disputes with the IRS regarding their federal income tax returns. Such disputes include responding to audits, denials of refunds, and dealing with unaffordable tax debts. In light of the Economic Impact Payments (EIP) that the IRS is issuing in response to the coronavirus crisis, the LITC would like to hear from people who are experiencing difficulties claiming the EIP or who otherwise have questions about the EIP. In limited circumstances, the LITC may also be able to assist individuals who have personal income tax disputes with the City of Philadelphia and the State of Pennsylvania.</p> <p>General Intake: Income tax disputes (215) 981-3800 Mon-Thurs 9:30-12:00</p> <p>Community Legal Services (CLS) is providing legal assistance for low-income Philadelphians via phone at (215) 981-3700.</p> <ul style="list-style-type: none"> • The Housing Hotline can be reached between 9am-7pm M-F at (267) 443-2500 for landlord/tenant issues. • Parents dealing with DHS-involved cases can call the Family Advocacy Hotline at (215) 981-3765.

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<p>Energy & Utility Shut-Off Assistance</p>	<ul style="list-style-type: none"> • Additional “self-help” materials are available here. • CLS coronavirus update are available here. <p>CLS is also staffing an Energy Unit to assist those who are struggling with utility affordability, facing utility shut offs or dealing with off service. The Energy Unit is advocating for continued protections from shutoff during the crisis as well as solutions to the unaffordability of utility bills that is being exacerbated by this crisis.</p> <p>Intake: Call (215) 981-3700. Clients can leave a message and an advocate will return the call.</p>
<p>Social Services</p>	<p>Center in the Park 5818 Germantown Avenue Philadelphia, PA 19144 215-848-7722 www.centerintheparkphila.org</p> <p>Services as of 3/24/20:</p> <ul style="list-style-type: none"> • Non-contact delivery of lunches to older adults who normally participate in CIP’s lunch program. • Coordination of home-delivered meals (through the PCA), telephone assessments, and support for homebound older adults served through the In-Home Support Program. • Long-Term Care Ombudsman advocacy to residents of long-term care facilities. • Housing Counseling and Energy Assistance by phone or video chat. ☒ • Center Counselor telephone assistance accessing information and resources. <p>Germantown Crisis Ministry</p> <ul style="list-style-type: none"> • On April 6, GACM will reopen for social services. All intake interviews will occur via telephone at (215) 843-2340, Monday – Wednesday, 9am-2pm. Messages received during business hours will be returned as soon as possible, but no later than 5pm that day. • The food cupboard will be open Thursdays, 10am-noon. Pre-packaged groceries will be provided. • Specific questions: email info@crisisministry.org, or leave a voicemail at (215) 843-2340.

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	<p>Enon Tabernacle Baptist Church</p> <ul style="list-style-type: none">• \$1600 Veterans Grant Program. Enon has opened a temporary financial assistance program for veterans who need help paying for necessities (food, shelter, fuel, clothing). Potential awardees also include a surviving spouse who needs assistance for funeral or burial expenses, and those affected by loss of income due to COVID-19. Maximum grant is \$1600. The application is available here and must be emailed to jpendergross@enontab.org. <p>Ralston My Way</p> <ul style="list-style-type: none">• Ralston is open in a limited capacity to assist seniors with essential needs including home care (dressing, bathing, mobility), emergency home repairs, assistance with online grocery shopping/delivery, and essential transportation needs.• Staff and service recipients must participate in a phone screening to evaluate health prior to any service being provided. Staff are equipped with sanitation supplies and have participated in additional training relative to COVID-19 safety.• To inquire about services, contact info@ralstonmyway.org or (215) 525-5470. <p>Philadelphia Interfaith Hospitality Network</p> <ul style="list-style-type: none">• PIHN is open Tuesday, Thursday and Saturday by appointment for prepared meals, food, diapers, feminine hygiene products, household supplies• Call 215-247-4663 (mailbox 8) to place orders and schedule a pick up appointment <p>InnoVage LIFE</p> <ul style="list-style-type: none">• 6970 Germantown Ave. Contact: (855) 898-5030.• InnoVage LIFE continues to serve participants and accept new enrollments. LIFE Centers are closed, but they are taking services directly to participants by calling daily with wellness checks, delivering medication and meals, providing in-home care delivery to assist participants with bathing, dressing, meal prep and light housekeeping, utilizing tele-health where appropriate.
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	<ul style="list-style-type: none"> Website - https://www.myinnovage.com/qualifier-tool
<p>Montgomery County COVID-19 Response</p> <p>[Updated: 3/25 at 2pm]</p> <p>Contact:</p> <ul style="list-style-type: none"> Covid19@montcopa.org Call 610.631.3000. Montgomery County Office of Public Health: 610.278.5117. <p>Note: The Montgomery County Office of Public Health DOES NOT conduct testing for the COVID-19 virus. Staff can answer questions and do its best to help connect an individual who needs testing with a facility that MIGHT be able to provide that test.</p>	<p>Montgomery County Government and Court Closings</p> <ul style="list-style-type: none"> Beginning Wednesday, March 18, the county will resume a limited service schedule. The Human Services Center, Willow Grove, Pottstown, & Lansdale Office are closed to the public. The Courthouse will remain accessible to the public for emergency court business only. One Montgomery Plaza is closed to the public. Correctional facility visits are cancelled. For any employee or member of the public that MUST come to the aforementioned buildings, please be sure to practice safe distancing, good hygiene, and know that each of these buildings all are under an enhanced cleaning protocol to assist in minimizing risk. Go here for the full limited services schedule. <p>Guidance for Employers Dealing with COVID-19</p> <ul style="list-style-type: none"> Please go here. <p>Workforce Development and Unemployment Compensation</p> <ul style="list-style-type: none"> PA CareerLink® Montgomery County is closed to the public. CareerLink service update is available here. Please contact (610) 270-3429 and follow the menu prompts to receive a return call based upon your needs. Free online workshops are available to the public and can be accessed through www.pacareerlink.pa.gov. A calendar of online workshops can be found at www.montcopa.org/2114/PA-CareerLink-Montgomery-County. <p>MontcoStrong Small Business Gift Card Network</p> <ul style="list-style-type: none"> The MontcoStrong Small Business Gift Card Network is a collaboration between all the chambers of commerce that serve Montgomery County along with the Montgomery County LGBT Business Council and the Valley Forge Tourism and Convention Board partnering with the Montgomery County Commerce Department. Details here.

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<p>Montgomery County 4th District Libraries</p> <p>Re-opening dates [Updated: 3/25 at 2pm]</p> <ul style="list-style-type: none"> • Abington: TBD. • Cheltenham: TBD. • Springfield: TBD. • Jenkintown: TBD. 	<ul style="list-style-type: none"> • Abington Library and Roslyn Library will be closed until further notice. Book drops are locked until further notice. Fines are waived until at least one week after the Libraries reopen. Questions – email askabington@gmail.com, or call 215.885.5180 ext 110. • Cheltenham Township libraries are closed for “at least two weeks” starting March 13. Please do not return borrowed materials. No fines will be assessed during the closure. Please check the website or Facebook page for updates. • Springfield Township Library will be closed until further notice. The outside book drop will be CLOSED. Please hold on to your materials. They will be waiving fines for any materials due during this period. Any materials held for you at the library will remain on hold. Announcements will be made on www.freelibraryofspringfieldtownship.org • Jenkintown Library. Due to the Coronavirus restrictions set forth by Governor Wolf, the Jenkintown Library and the Book Drop will be CLOSED until further notice.
<p>Township Services (Abington)</p> <p>Re-opening dates [Updated: 3/30 at 9am]</p> <ul style="list-style-type: none"> • Township Building is open to the public for POLICE MATTERS ONLY. • Township services will be provided online or over the phone. There will be no in-person interactions. 	<ul style="list-style-type: none"> • “Over the counter” Township services are suspended until further notice. • The Township will continue to provide essential services, such as Police, Fire, Wastewater and Trash Collection. • Township Board of Commissioners extending real Property and Business Privilege Tax Deadlines • Beginning Friday, March 13, 2020, all other and non-essential services such as tax collection, financial services and permitting will be open for business but customers will be directed to online and telephone services. • The following Parks and Recreation facilities will be closed to the public until further notice.

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	<ul style="list-style-type: none"> ○ All Parks ○ Abington Free Library ○ Roslyn Branch Library ○ Alverthorpe Manor ○ Crestmont Clubhouse ○ Ardsley Community Center ○ Administration Building ○ Public Works Facility <ul style="list-style-type: none"> ● Please go here for a full list of COVID-19 related closures and changes.
<p>Township Services (Cheltenham)</p> <p>Re-opening dates [Updated: 3/30 at 9am]</p> <ul style="list-style-type: none"> ● Township buildings and community centers will be closed until further notice. 	<ul style="list-style-type: none"> ● Cheltenham Township will be closing the Administration Building, Tax Office, Emergency Medical Services, and Public Works buildings to the public effective close of business Friday, March 13, 2020 until further notice. ● The La Mott and Rowland Community Centers and the Cheltenham Township Libraries (Cheltenham, Glenside, Elkins Park, and La Mott) remain closed until further notice, as well. ● Throughout the restriction, the Township staff will continue to provide essential services such as: Police, Fire, Emergency Medical Services and Trash Collection. All other non-essential services, such as Tax Collection, Permitting and Inspection, Parks and Recreation, Public Works and Financial Services, will be in operation; however, contact with them will be through phone, fax, email, internet or mail. ● The Township and County Real Estate Tax deadlines are extended for 60 days and Business Privilege and Mercantile Tax deadlines are extended for 90 days. ● Call 215.887.1000 to contact the Township. Go here for a full list of contact numbers.
<p>Township Services (Springfield)</p> <p>Re-opening dates [Updated: 3/30 at 10am]</p> <ul style="list-style-type: none"> ● TBD. ● Parks remain open, though playground areas are closed. 	<ul style="list-style-type: none"> ● Effective immediately, all Township buildings are closed to the general public. ● All scheduled recreation and library programs, as well as advisory board meetings and public facility rentals (i.e.

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<ul style="list-style-type: none"> Go here for digital and online resources. 	<p>library rooms and recreation center rentals), have also been cancelled until further notice.</p> <ul style="list-style-type: none"> Township parks will remain open, but playground areas/play structures are closed effective immediately. Trash and recycling collection will continue as normal. Please remember to place your refuse and recycling materials curbside no later than 7:00 AM on your collection day All residents who need township services, such as permits and/or non-emergency police matters, are encouraged to communicate by email (available on the website) or by telephone whenever possible. The Police non-emergency number is 215-836-1601. For all other township operating departments, please dial 215-836-7600.
<p>Legal Assistance – Legal Aid of SE Pennsylvania</p> <p>Toll Free Telephone Helpline: (877) – 429-5994. Hours: Monday-Friday, 9am-1pm.</p> <p>Apply online to access LASP services during COVID-19.</p>	<p>Phones at all local LASP offices are being checked during regular business hours, 8:30 a.m.-4:30 p.m. Monday-Friday. Walk-in intake is temporarily canceled at all offices and outreach locations. Attorneys and staff are working remotely! Email/call your attorney with questions about your case.</p>
<p>Social Services</p>	<p>National Alliance for Mental Illness</p> <ul style="list-style-type: none"> NAMI MontCo Support Line: (215) 361-7784 Hours: M-F, 9am-3pm NAMI is also holding virtual Zoom meetings for recovery support groups, family support groups, and a universal “NAMIWellness” chat for anyone to come together virtually to share how they are handling their wellness – the good, bad, and ugly. Meeting times and dial-in information are available here.

Montgomery County PA DPS Update COVID-19

Adapted from www.montcopa.org

Phone/Email/Website/Social	Location	Hours	Purpose
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610-631-3000	DPS (Dept. of Public Safety)	7am – 8pm Every day	x Answer general questions from the public
610-635-4300	DPS - 911	8pm – 7am Every day	x Escalate any urgent issues to the on-call Health staff
610-278-5117	HHS OPH (Health & Human Services and Office of Public Health)	8am – 4:30pm Mon - Fri Answer	Answer calls from: - Health care providers - Long term care facilities - Schools - General COVID-19 calls from the public - Take restaurant violation reports
610-278-3522	HHS Community Connections	8am – 6pm Mon - Fri	Answer calls from the public to find services: - Emergency food - SNAP food program - Senior services - Mental health - Behavioral health - Drug/Alcohol
www.montcopa.org/COVID-19	County Staff	24/7	“Hub” of Montgomery County specific information This is where we are directing people to start with their inquiries.
Covid19@Montcopa.org	County Staff	7am – 6pm Mon – Fri 10am– 4pm Sat - Sun	For non-urgent questions; County staff is monitoring and replying
Social Media:			
Montgomery County Health and Human Services Office of Public Health Department of Public Safety	Facebook, Twitter Facebook, Twitter, Instagram Facebook, Twitter Facebook, Twitter, Nextdoor, Instagram, Ready Radio		